



Digital Safety Technologies

For more information
about DST or DigitalPatroller
please call 919.627.6000
or 800.972.0373
or visit www.digitalsafetytech.com

Serving those who protect and serve the public.

Company Overview



Digital Safety Technologies is a vertically integrated supplier of mobile video evidence systems for the law enforcement community. Our systems help preserve the reputations of police departments and their officers, discourage frivolous litigation, support prosecution and promote officer safety. We support a base of over 9,000 units used by 250 client agencies spanning small 5 unit installations to multi-precinct fleets with hundreds of vehicles.



All hardware design, software development, technical support and repair services are performed in-house at our Research Triangle Park, North Carolina headquarters by DST employees. Assembly, packaging and shipment is handled through a sister company, an ISO 9000 certified electronics manufacturer located ten miles from our headquarters in North Carolina. While many competitors outsource engineering, software or manufacturing offshore, DST's direct control of the product and customer experience through our in-house team of professionals allows us to rapidly innovate and respond to our clients' needs.



DST STRENGTHS

- In-house Design Engineering with many years of experience in developing and delivering industry standard products of highest quality and interoperability
- Mobile video patents
- A staff of experienced professionals
- ISO 9000 Manufacturing
- Field Application Engineers to assist in network design and implementation
- Repair facility
- Unparalleled customer service and service organization

DST TACTICAL ACCOUNT SUPPORT

- Individualized account support: every account is assigned an Account Support Partner
- Onsite consulting and technical support: trained engineers help evaluate infrastructure capabilities and develop best solution
- Live remote maintenance and support: engineers can update and repair units remotely to virtually eliminate down time
- Tiered phone support: in-house engineering support provides instant feedback on day-to-day technical questions

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DST